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(9) Unassigned - He...

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CLIENT PORTAL VIEW:

Pending samples can be viewed in pending collection and on the dashboard.

**Clicking on the sample will show the current status of the sample



Hello Cornelia Street Clinic

#1000771 - Cornelia Street ...

Registration / Billing

Sample Accession

Pending Accession

Pending Collection

Dashboard

Archives

Report Prints

Advanced Search

Operational Status

Parent Details

MORE INFO

Updates

Support

Online Training

English (United States)

Translations even better. Please share any corrections or suggestions to help us enhance your experience.

Report Corrections

Name / Accession Number / Bill Id / Order Id / National ID

3rd Mar, 2024 - 6th Mar, 2024

Open Filters

Recover and Print All

Print All

Emergency

Patient Details	Tests	Sample	Order Date
Blood Test2 281 141-021/04/1994	Screening and Confirmation (Urine)	Urine	6th Mar, 2024 12:40 pm
Collected			

To View reports:

Reports can be viewed from the dashboard or from the Report Prints option on the left menu

1. Dashboard view:

- The date will default on TODAY which will only show reports resulted today.
- Set the filter back to the desired date to view reports

Use the mobile app to check reports instantly anytime, anywhere! [Use Mobile App](#)

0 Patients Ordered 0 Samples Received 0 Reports Ready

Search By Patient Name, Patient ID, Accession No, National ID, Passport No

Jun 28, 2024 - Jun 28, 2024 Refresh

Patient ID	Patient Details	Order ID	Accession No	Accession Date	Provider	Pending (0)	Dispatched (1)
Jun 13, 2024 (1)							
#2494	Screening and Confirmation (Blood)	2276	24060796	Jun 13, 2024 12:00 PM		0	1

2. Report Prints view:

- Navigate to “Report Prints” on the left menu.

CreliaHealth

2R Hello 2357 - Restoration Re...
#1000771 - 2357 - Restorati...

Registration / Billing

Sample Accession

Dashboard

Report Prints

Tests List

Advanced Search

Operational Status

Parent Details

MORE INFO

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b. Filter to the desired date range

Your valuable input can make translations even better. Please share any corrections or suggestions to help us enhance your experience. [Report Corrections](#)

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1 Patients Billed 0 Samples Received 1 Reports Ready

Search By Patient Name, Patient ID, Accession No, National ID, Passport No

11th Mar, 2024 - 11th Mar, 2024 Refresh

Patient ID	Patient Details	Order ID	Accession No	Accession Date	Provider	Pending (0)	Dispatched (1)
11th Mar, 2024 (1)							
#44	Sample Four 37 years/M	98	24030030	11th Mar, 2024 01:45 pm		0	1
Screening (Urine Sample)							

Samples on hold/missing info will be highlighted in red in the client portal:

Your valuable input can make translations even better. Please share any corrections or suggestions to help us enhance your experience. [Report Corrections](#)

1 Patients Billed 1 Samples Received 0 Reports Ready

Search By Patient Name, Patient ID, Accession No, National ID, Passport No

6th Mar, 2024 - 6th Mar, 2024 Refresh

Exception

Patient ID	Patient Details	Order ID	Accession No	Accession Date	Provider	Pending (1)	Dispatched (0)
6th Mar, 2024 (1)							
#28	Blood Test2 30 years/M	81	24030013	6th Mar, 2024 12:50 pm	Dr. Taylor Swift	1	0
Screening and Confirmation (Urine)							

*Clicking on the sample will show the details: The reason for being on hold is listed below the order ID

User List / Blood Test2

Blood Test2 (1)
#28
Provider: Taylor Swift
DOB/Age: 04/02/1994 (30 years)
Account: Cornella Street Clinic
Sex: Male
Show Contact Details
Medical History
Allergies
Patient Attachments
Patient Trends

Order ID	Sample Date	Service Name	Accession No	Test Status
6th Mar, 2024 (1)				
81	6th Mar, 2024 12:41 pm	Screening and Confirmation...	24030013	Not Filed On Hold
INSURANCE CARD NEEDED				Print TRF

Client can upload missing information on their portal: Click the 3 dots, choose upload bill attachments, and attach documentation of the missing info to send to the lab to clear the hold



Blood Test2 (I)

#28

Provider

Taylor Swift

DOB/Age

04/02/1994 (30 years)

Account

Cornelia Street Clinic

Sex

Male

Show Contact Details

Medical History

-

Allergies

-

Patient Attachments

+

Patient Trends

Order ID	Sample Date	Service Name	Accession No	Test Status
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6th Mar, 2024 (1)

81	6th Mar, 2024 12:41 pm	Screening and Confirmation...	24030013	Not filled On Hold
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INSURANCE CARD NEEDED

Print TRF

Upload Bill Attachments

Print Sample